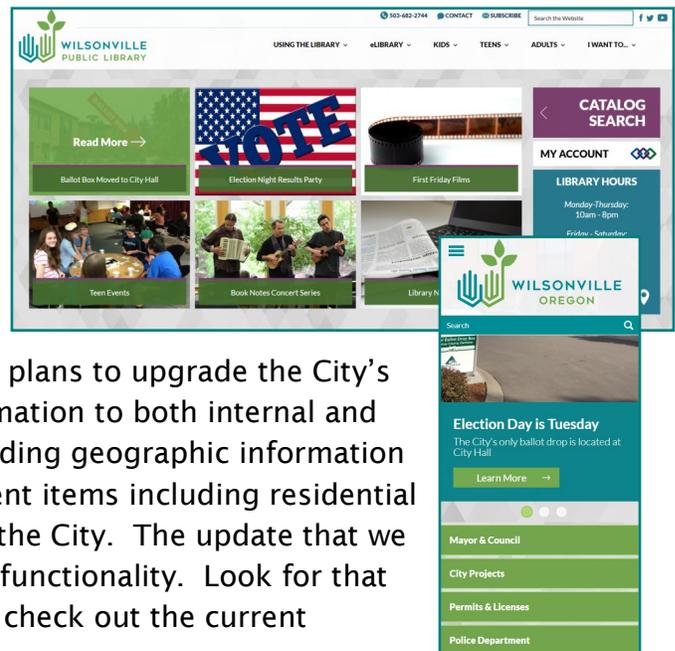## From the IT Director:

Greetings from the City's Information Technology department! IT includes both Information Systems (IS) and Geographical Information Systems (GIS) functions but we refer to ourselves as the IT department. My name is Andy Stone and I am the IT Director for the City of Wilsonville.

The IS/GIS department prides itself on being the ultimate internal service department for the City. We provide the infrastructure and support that allows other departments that you interact with on a frequent basis to run smoothly and efficiently.

On top of handling all of the typical helpdesk questions for a number of varied departments, one of our main tasks is directing IT related projects.

Recently the IT department oversaw a redesign of the City, Library, Parks and Rec and SMART websites. The overhaul allows the sites to work much better with mobile devices and is easier for staff to make changes. These features will allow City departments to continue to communicate better with Wilsonville's citizens.

Always pushing ahead, IT has some big projects lined up. On the heels of the website refresh, GIS plans to upgrade the City's GIS website. Wilsonvillemaps.com provides information to both internal and external users. It is a wealth of information regarding geographic information within the City. A citizen can look at many different items including residential building plans, park locations and aerial maps of the City. The update that we are planning will improve ease of use and mobile functionality. Look for that upgrade to occur in the spring. In the meantime, check out the current wilsonvillemaps.com site.

The IT department will be releasing a Request For Proposal (RFP) for a new phone system soon. The current system was installed in 2004 and it has served the City well for the last 14 years. There have been a lot of improvements made in this area and we believe that technologies such as call forwarding to staff in the field and automated call handlers to help route citizens to the correct department will benefit everyone. We are looking forward to the proposals for the RFP!

The biggest project on our plate is upgrading the City's Enterprise Resource Planning (ERP) software.   This software underpins the majority of the functions in the City including Permitting, Utility Billing, HR/Payroll and budgeting to name just a few.  This is an enormous project that we anticipate will take multiple years to implement.  We are excited about the improvements that this will make for the City.  Stay tuned!

None of this would be possible without the fantastic team that we have put together.  Each member works very hard to make sure that employees have the tools to do their jobs efficiently and effectively.  That, in turn, allows them to serve the citizens of Wilsonville.

In the coming months, I would like you to meet our remarkable team:



From left to right:


Dan Stark – GIS Manager

Beth Wolf – Systems Analyst

Richard Gross – Network Administrator

Brody Lemons – Information Systems Assistant


We'll give you a quick bio on everyone so you have a sense of the team.

Until next time,

*Andy Stone*